

# Assessment Data Export (ADEA)

---

## Frequently Asked Questions

**1. What are my login credentials to ADEA?**

Access to ADEA has been assigned to the following roles in the ISEE Application Admin

Tool:                      Superintendent  
                                 Superintendent Delegate  
                                 School Principals  
                                 ADEA User

If you do not have access to ADEA, contact your district Technology Coordinator.

**2. What should I do if the site shows a run time error?**

Clear the browser's cache and try to access the site again. Contact SDE IT Support Desk at 208-332-6987 or at [support@sde.idaho.gov](mailto:support@sde.idaho.gov) for further assistance.

**3. I am missing a school in my drop down list?**

This should be a rare occasion however, if you have a new school or it has been re-assigned by grade, a Building Reconfigure Request form from the SDE Finance Department may be needed. Please contact your district Technology Director or ISEE Coordinator to submit: <http://www.sde.idaho.gov/finance/>

**4. What should I do when I have entered a student EDUID, Name and DOB and the search does not return results?**

The information you have entered does not match the information in the EDUID application or is not specific enough to return one student. Add additional information or contact the SDE support desk for help 208-332-6987.

**5. Why am I unable to export ISAT data for math or ELA prior to the 2014/15 School Year?**

ISAT by Smarter Balanced began in the 2014/15 school year. Prior ISAT ELA and Math results are not available in our database as the scores are aligned to previous standards.